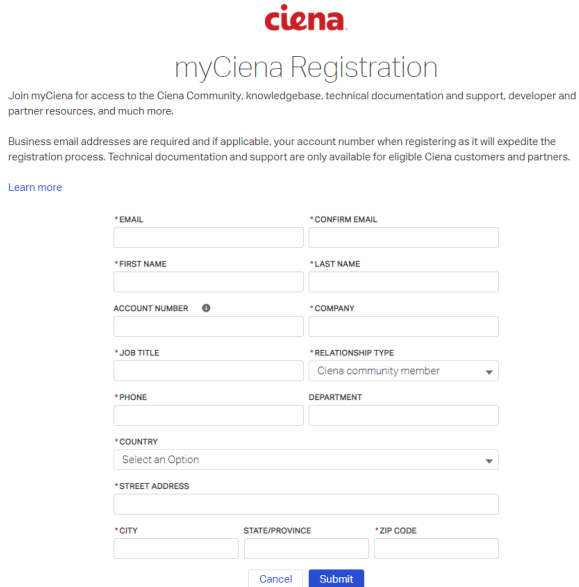


Steps for Lightriver Customers to register for Ciena portal and access the Learning Discover Series

1. Register for the Ciena portal: <https://my.ciena.com/CienaPortal/s/SelfRegisterForm>

Fill out the form, leave the <Account Number> field blank.



ciena
myCiena Registration

Join myCiena for access to the Ciena Community, knowledgebase, technical documentation and support, developer and partner resources, and much more.

Business email addresses are required and if applicable, your account number when registering as it will expedite the registration process. Technical documentation and support are only available for eligible Ciena customers and partners.

[Learn more](#)

*EMAIL *CONFIRM EMAIL

*FIRST NAME *LAST NAME

ACCOUNT NUMBER *COMPANY

*JOB TITLE *RELATIONSHIP TYPE
Ciena community member ▼

*PHONE DEPARTMENT

*COUNTRY
Select an Option ▼

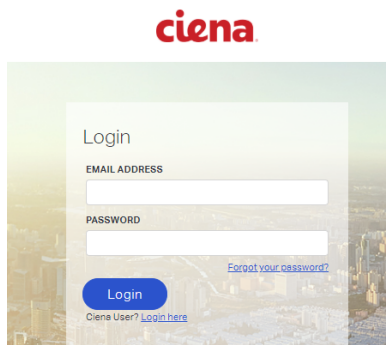
*STREET ADDRESS

*CITY STATE/PROVINCE *ZIP CODE

2. When the request is approved by Ciena, the user will receive an email to reset his/her password. Follow the instructions in that email.

3. Login to the Ciena portal with userID (email) and the newly reset password:

<https://my.ciena.com/CienaPortal/s/login/?startURL=%2FCienaPortal%2Fs%2FCiena-Portal-Home%3Ft%3D1585765450607>



ciena

Login

EMAIL ADDRESS

PASSWORD

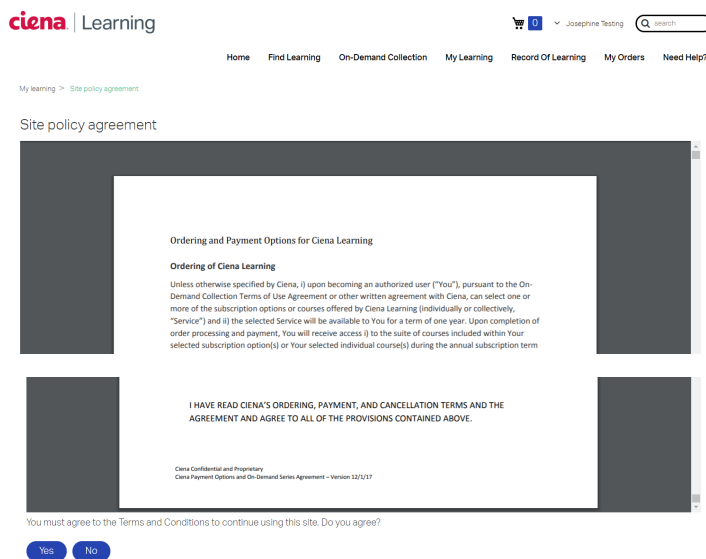
[Forgot your password?](#)

Ciena User? [Login here](#)

4. Paste this URL in the browser line:

https://my.ciena.com/CienaPortal/idp/login?apiName=Totara_SSO_Connected_App&RelayState=https%3A%2F%2Flearning.ciena.com/totara/dashboard/index.php?id=8

5. Accept Site Policy agreement (read, scroll down and accept):



6. Next time the user wants to access the Discover Series, they can click on this deep link directly:

https://my.ciena.com/CienaPortal/idp/login?apiName=Totara_SSO_Connected_App&RelayState=https%3A%2F%2Flearning.ciena.com/totara/dashboard/index.php?id=8

They will be prompted to enter their userID (email) and password, and this will Single Sign them On to the Learning Management system.